

# On-Hold Media Group is Your “Turnkey” Phone Messaging Provider.

## We commit to you:

- Fresh, relevant, timely new scripts - at minimum one every 90 days.
- New production “mix” at least Weekly, Bi-Weekly or Monthly - based on your needs.
- A dedicated Account Manager/Writer well versed in your company and your industry.
- Two Quality Assurance Reviews of each recorded script prior to release.

Remember, there are no additional fees for any items related to your on-hold service, which include but are not limited to:

- New script development
- Voice talent
- Studio recording & editing
- Music licensing royalties
- Online access via our easy-to-use **Shuffle™** CMS
- Start-up training and walk-through
- Production delivery
- Technical support

## In order for us to fulfill these commitments, we request the following:

- A designated company contact for quarterly communication with your Account Manager.
- Timely approval/revision of new script submissions sent by your Account Manager.
- A 15-minute orientation walk-through of the **Shuffle™** Content Management System.

*Working together with you, On-Hold Media Group guarantees your 100% Satisfaction.*



[OnHoldWizard.com](http://OnHoldWizard.com)

